

# School and Transportation Information is only a Click or Call Away...

You can access STEO's Transportation Information and Guidelines for Students and Parents at www.steo.ca under Student Information.

#### #staytuned

Parents can register for email notifications through the STEO Parent Portal at <u>transportation.steo.ca</u>. Follow STEO on social media for transportation related updates throughout the summer.

# Find My Bus Stop . . . Bus Stop Finder

Accessing busing information is easy. Simply visit Student Transportation of Eastern Ontario's (STEO) website at <a href="https://www.steo.ca">www.steo.ca</a> and click on "Find My Bus Stop" icon.

Fill in the required information to access your child(ren)'s route number, pick-up time and location, bus operator name and phone number. You can verify busing information beginning <a href="#">August 21, 2023</a>. \*NOTE\*: Drivers will not be calling out to families with busing information to avoid missed/misdirected calls and to ensure that families are accessing the most accurate information available.

Parents or students wanting to confirm busing information require an OEN number. Junior (JK) and Senior Kindergarten (SK) students or NEW students that have not yet been assigned an OEN number will use the School Assigned Student ID number until such time that an OEN number is assigned.

## School and Transportation Eligibility . . .

The School and Transportation Eligibility tool is now active for the 2023-2024 school year.

The tool can be accessed from the www.steo.ca website by clicking on the School and Transportation Eligibility link – representative icon below.

# SCHOOL and TRANSPORTATION ELIGIBILITY

Pick the 2023-2024 School Year (highlighted in light blue in the screen clip below) before clicking on "School Information", "School Eligibility: Which School do I attend?" or "Transportation Eligibility: Can I Ride a Bus?".

- School Information: provides the address, phone number, website, boundary map and available programs and grades for a chosen school.
- School Eligibility: Which School do I Attend? Allows a student/parent/guardian/school or Board staff/general public to check for the school eligibility based on any given address entered.



## **Check out STEO's Virtual Backpack**

To access important transportation information and resources, check out STEO's Virtual Backpack by visiting www.steo.ca and scrolling down to the Quick Links.



Transportation Eligibility: Can I ride a bus? Allows a student/parent/guardian/school or Board staff/general public to check whether or not a specified address is eligible (in boundary) for transportation.



To change the School Year from within any of the options, click on the HOME menu option and re-select the appropriate School Year from the drop down list.

Note: The 2023-2024 Parent Portal (aka FIND MY BUS STOP...BUS STOP FINDER) will not be active until *August 21, 2023*. The Parent Portal is used by students/parents/guardians to check pick-up and drop-off information after routes have been created. The Parent Portal also allows for email subscription for delays and cancellations. After *August 21, 2023*, updates may occur until the start of school year as changes and updates for transportation and routes are updated daily.

Please check back frequently for updates after August 21, 2023.

#### Contact Information

We are here to help. STEO is available throughout the summer at 855-925-0022 and at transportation@steo.ca to assist families and schools with their transportation inquiries.

## Moving?

Inform your child's school of any address/contact information changes as soon as you can and before the end of the school year if possible.

## **Shared Custody?**

Please submit signed 2023-2024 Family Accommodation/Shared Custody Request package to STEO as soon as possible. The package is available at <a href="https://www.steo.ca">www.steo.ca</a> under Quick Links, Tools, Shared Custody Transportation Information and Application Form.