

Student Transportation of Eastern Ontario

## Methods of Communicating School Vehicle Cancellations Due to Inclement Weather

Student Transportation of Eastern Ontario (STEO) would like to advise students and parent(s)/guardian(s) that we have numerous methods in which you can check for school vehicle cancellations:

- Announcements regarding the cancellation of school bus and special vehicle transportation will be broadcasted starting no later than 6:15 a.m. on local area radio and TV stations.
- On the STEO Website at www.steo.ca, click "View Bus Delays & Cancellations" to view.
- The BusPlanner App will push out notifications to all subscribers.
- Emails will be sent to Parent Portal subscribers.
- Social Media will be updated this includes STEO Facebook Page and Twitter pages (@steocancels and @steo\_news).
- Calling 1-866-629-0629 to access a pre-recorded voice message. Please note that the message for this phone line is only updated on inclement weather days.

Please do not call the bus companies as the radio and website and other methods listed above will reflect the most accurate information.

If transportation is cancelled in the morning, afternoon transportation will **<u>not</u>** operate.

Thank you.