



## Transportation Requests – Out of School Boundary (OSB)

Out of School Boundary Transportation is the responsibility of the parent/guardian, per STEO Transportation Eligibility Policy 100:

*2.1.2. The student must reside within the school boundaries of his or her assigned school as pre-determined by the school boards in order to be eligible for transportation.*

In limited circumstances, STEO may be in a position to provide transportation to OSB students, where the route can accommodate (e.g. time and space allows) and no costs will be incurred by the school boards. OSB requests will not be considered until eligible students are routed and routes have stabilized, which may not occur until the end of September or later.

To have your request considered under this process, please send a request to [review@steo.ca](mailto:review@steo.ca) and include the following information:

- Parent/Guardian Name(s)
- Student(s) Name(s)
- School of Attendance
- Transportation Address
- Details of the Request

Request emails are reviewed regularly throughout the year, including summer months, and all inquiries will receive a response. Transportation, if granted, expires at the end of the school year in which it is granted and should not be expected to continue.

**NOTE:** If you are seeking transportation for Medical Reasons or Exceptional Circumstances, please reach out to STEO at 855-925-0022 or [transportation@steo.ca](mailto:transportation@steo.ca) to determine eligibility and/or to access support in completing an application if appropriate. Please note, Exceptional Circumstances requests are considered under the following situations:

- CAS student placement
- Student has relocated and must finish semester at current school
- Student is in shelter or emergency situation
- Compassionate reasons (e.g. family illness, safety or crisis situation)